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CUSTOMER SERVICE TRAINING 101

In this customer service training material PowerPoint, you can educate and train

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Most customer service is defined by how a company or organization treats “external customers,” but there is “internal customer service” as well.

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CUSTOMER SERVICE TRAINING 101

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Customer Service Training Manual

A detailed customer service training manual ensures that every representative learns the same basic concepts, practices, and policies. It also makes customer service skills training more efficient. Trainers can easily refer to a company's manual when they have questions about the appropriate strategies to teach.

Customer Service Training Manual

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