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# Operations Process Management

## Nigel Slack

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Operations Strategy  
The Power of Business Process Improvement  
Lessons in Corporate Finance  
Fundamentals of Supply Chain Management  
Operations Management  
Lean Six Sigma for Supply Chain Management  
Essentials of Operations Management  
The 1% Windfall  
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### Operations Strategy

**PDF eBook** Pearson  
Education

This book provides business professionals with the clearest, easiest roadmap to achieving highly effective departments and organizations. Are you baffled by how your department can keep making the same mistakes? Do you feel you have been climbing an unending, uphill battle trying to focus your employees' limited time on more valuable work? These obstacles are so common in business that the solution to getting past them even has a name--business process improvement (BPI). Thankfully, though, you don't have to be a BPI expert to resolve these situations and find the results your business needs to find success again. Written by experienced process analyst Susan Page, *The Power of Business Process Improvement* is the resource you need to find a simple, bottom-line approach to process improvement work. By implementing its proven

10-step method, you will be able to: Eliminate duplication and bureaucracy Control costs Establish internal controls to reduce human error Test and rework the process before introducing it Implement the changes Complete with software suggestions, quizzes, a comparison of industry improvement methods, and examples to help you apply the ideas, *The Power of Business Process Improvement* is your solution to turning your business into the well-oiled machine you know it can be.

### Operations Strategy

Routledge  
*Operations Management* (OM) is a multi-faceted blend of myriad academic and practical disciplines - from engineering and economics via mathematics and marketing, to systems and psychology. To capture the state of the art, the book reviews contemporary and classic scholarship in one of the oldest business and management disciplines. To offer the reader a thought-provoking point of entry into the selected sources, the book curates its content as an imaginary exhibit, each chapter a thematic

OM 'gallery' (process; planning and control; people; strategy and measurement; technology) introduced by a description of some extraordinary artefacts, paintings, sculptures and architecture. The content has been curated around three principles intended to benefit the casual reader and both new and established OM scholars. First, it incorporates works that build on, or help to distinguish, fundamental tenets from more transitory fads. Second, the text makes significant efforts to try and balance the gravitational pull of the factory, (even though this may not offer an accurate representation of the majority of the field) and third, to try to keep managerial rather than technical/ analytical concerns to the fore. This concise book provides a useful overview of current and classic OM research. Written by a leading authority, it is intended to be a valuable and engaging resource for both students and scholars of business.

### The Power of Business Process Improvement

Pearson Higher Ed  
Written by best-selling authors in their field, the fifth edition of *Operations and Process Management*

inspires a critical and applied mastery of the core principles and process which are fundamental to successfully managing business operations. Approaching the subject from a managerial perspective, this innovative text provides clear and concise coverage of the nature, principles, and practice of operations and process management.

Lessons in Corporate Finance Oxford University Press, USA

Textbook written for undergraduate courses in business studies and related subjects.

*Fundamentals of Supply Chain Management*

Pearson Education  
Revised edition of:

Operations and process management / Nigel Slack ... [et al.].

Operations Management Psychology Press

The third edition of this clearly structured case book has been expanded and updated, and includes an introduction to the analysis of operations management cases. Key areas of operations management are dealt with, including new areas such as operations strategy, performance measurement and TPM.

Lean Six Sigma for Supply

Chain Management

Management Books 2000  
Approaching the subject from a truly managerial perspective, this brand new text provides clear and concise coverage, whilst the fully updated accompanying CD provides an opportunity to practice and further explore the concepts and techniques introduced.--  
Publisher description.

**Essentials of Operations**

**Management** Pearson UK

"No doubt about it, marketing is really changing. Marketing today is: Very strategic-customer-centricity is now a core organizational value. Practiced virtually, digitally, and socially to a greater degree than ever before imagined. Enabled and informed by analytics and new technologies.

Accountable to top management through diligent attention to metrics and measurement. Oriented toward service as driver of product. "Owned" by everybody in the firm to one degree or another"--  
The 1% Windfall Financial Times/Prentice Hall  
The second edition of this innovative core textbook spans the service and manufacturing sectors, equipping readers to

grasp and overcome the core challenges faced in planning, designing and implementing operations. The prestigious and well-respected author team takes a 'tasks and challenges' approach that marries theory to their extensive practical experience of running operations in high-profile business settings while reflecting their clear vision and personal philosophy of operations management. Packed with engaging learning features that truly bring the subject to life, the text provides a concise and real-world orientated look at the key parts of an operations manager's job. This textbook is an ideal course text for undergraduate, postgraduate and MBA students taking a module in operations management or manufacturing/services operations. New to this Edition: - New and greatly expanded coverage of the most relevant contemporary topics in OM, including corporate social responsibility and ethics, lean manufacturing, outsourcing vs. insourcing, and zero hour contracts - Over 30 new and updated cases from a wide range of

international companies including Apple, Samsung and Uber - Increased focus on strategy with an expanded emphasis and new dedicated sections on improving operations that place OM firmly at the centre of organizational considerations

### **Operations and Process Management**

Pearson Higher Ed  
Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks

are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. *Operations Management* John Wiley & Sons A discussion-based learning approach to corporate finance fundamentals Lessons in Corporate Finance explains the fundamentals of the field in an intuitive way, using a unique Socratic question and answer approach. Written by award-winning professors at M.I.T. and Tufts, this book draws on years of research and teaching to deliver a truly interactive learning experience. Each case study is designed to facilitate class discussion, based on a series of increasingly detailed questions and answers that reinforce conceptual insights with numerical examples. Complete coverage of all areas of corporate finance includes capital structure and

financing needs along with project and company valuation, with specific guidance on vital topics such as ratios and pro formas, dividends, debt maturity, asymmetric information, and more. Corporate finance is a complex field composed of a broad variety of sub-disciplines, each involving a specific skill set and nuanced body of knowledge. This text is designed to give you an intuitive understanding of the fundamentals to provide a solid foundation for more advanced study. Identify sources of funding and corporate capital structure Learn how managers increase the firm's value to shareholders Understand the tools and analysis methods used for allocation Explore the five methods of valuation with free cash flow to firm and equity Navigating the intricate operations of corporate finance requires a deep and instinctual understanding of the broad concepts and practical methods used every day. Interactive, discussion-based learning forces you to go beyond memorization and actually apply what you know, simultaneously developing your knowledge, skills, and

instincts. Lessons in Corporate Finance provides a unique opportunity to go beyond traditional textbook study and gain skills that are useful in the field.

The Manufacturing Advantage Pearson Higher Ed

A long-time market leader in this discipline, Slack has set the standards in Operations Management which other textbooks seek to emulate. Expert authorship, an engaging writing style, and an interesting collection of cases combine to communicate the importance of managing operations and processes within a successful organisation. Operations Management provides a strategic perspective, whilst also examining the practical issues which organisations face on a day to day basis. It uses over 120 examples from all over the world, reflecting the balance of economic activity between service (c.75%) and manufacturing (c.25%) operations.

*The Operations Advantage* SAGE

Effective development and management of a supply chain network is an invaluable source of sustainable advantage in today's turbulent global

marketplace, where demand is difficult to predict and supply chains need to be more flexible as a result. This updated 4th edition of the bestselling Logistics and Supply Chain Management is a clear-headed guide to all the key topics in an integrated approach to supply chains, including:

- The link between logistics and customer value.
- Logistics and the bottom line measuring costs and performance.
- Creating a responsive supply chain.
- Managing the global pipeline.
- Managing supply chain relationships.
- Managing risk in the supply chain.
- Matching supply and demand.
- Creating a sustainable supply chain.
- Product design in the supply chain.

*Operations Management* John Wiley & Sons

Now in its 5th Edition, Operations Strategy continues to provide a comprehensive understanding of the interaction between operational resources and market requirements. Companies such as Apple and Google have transformed their prospects through the way they manage their operations resources strategically, turning their

operations capabilities into a formidable asset. The ideas and examples in this book illustrate how operations strategy can develop these capabilities by building on concepts from strategic management, operations management, marketing and HRM. This is the ideal text for advanced undergraduate and postgraduate students. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed.

**Operations Management** Pearson Higher Ed

The secrets to improving operations while maintaining the highest quality How do you operate at maximum

efficiency with minimum cost? *Manager's Guide to Operations Management* addresses one of the most pressing business issues of our time by offering easy-to-implement advice on creating the most effective, streamlined operations possible. This quick-reference guide explains how to: Improve your production processes Boost quality using the Six Sigma approach Manage supply chains and inventory Forecast, plan, and schedule efficiently With *Manager's Guide to Operations Management*, you have the tools you need to ensure a smooth, steady work flow while producing products and services of the highest quality—the secret to business success.

*Operations Management* Bloomsbury Publishing This fascinating new core textbook, authored by a highly respected academic with over a decade of industry experience, takes a global and strategic approach to the important topic of operations management (OM). Integrating contemporary and traditional theories the text covers everything a student needs to understand the reality of operations in the modern world and combines the

latest cutting-edge thinking with innovative learning features. Written in a concise and engaging style and based on up-to-date research in the field, the book provides a range of international case studies and examples that help students to apply theoretical knowledge to real-world practice. This is a must-have textbook for students studying operations management modules on undergraduate, postgraduate and MBA programmes. In addition, this is an ideal textbook to accompany modules on operations strategy, production management and services management.

Accompanying online resources for this title can be found at [bloomsburyonlineresources.com/operations-management](http://bloomsburyonlineresources.com/operations-management). These resources are designed to support teaching and learning when using this textbook and are available at no extra cost.

### **Operations and Process Management**

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notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations.

### **Operations Management**

Bloomsbury Publishing  
Essentials of Operations

Management is a brand new concise version of the market-leading text Operations Management. It has been developed for students on short courses in operations management – for example, doing an initial course at undergraduate, postgraduate or post-experience level. In these books the author team have set the standards in Operations Management which other textbooks seek to emulate: Expert authorship, an engaging writing style, and an interesting collection of cases combine to communicate the importance of managing operations and processes within a successful organisation.

*Making Management Decisions* Prentice Hall

Market\_Desc:

Management; Graduate students of operation management  
 Special Features: · AUTHOR RECOGNITION: Dr. Robert Hayes, Emeritus, Harvard Business School, is the most recognizable academic authority in the field of Operations Management. He is the author and co-author of numerous trade and college books. His Wiley book, *Restoring Our Competitive Edge: Competing Through*

*Manufacturing* has sold 60,000 copies, and is now in its 15th printing. It was chosen by The American Association of Publishers in 1984 as the best business book on business, management and economics. His article with William Abernathy, *Managing Our Way Toward an Economic Decline* is generally regarded as the most widely read reprint article in the history of Harvard Business Review. · PREVIOUS TRACK RECORD: Robert Hayes has co-authored two successful hybrid trade/college books. In 1984, he authored *Restoring Our Competitive Edge: Competing Through Manufacturing* (60,000 sold, of which approximately 20,000 were sold to the college market). In 1990 he was the lead author of *Dynamic Manufacturing*, for Free Press, (55,000 sold) · AUTHOR PROMOTION: Dr. Hayes maintains an excellent relationship with top executives at Hewlett-Packard, Canton Timken and other Fortune 500 companies, and he will send them complimentary copies to stimulate bulk purchases. Also, the authors will promote the book both to the

*Production Management Society* and The Decision Science Institute. In addition, Dr. Upton will use the text in his executive education courses at Harvard Business School. · COLLEGE MARKET: This book will be strongly considered as the course book for the graduate level operations management course at the top-flight colleges and universities. About The Book: Hayes is a founder of the Operations Strategy field, and all four authors are on the Harvard Business School faculty. In *Operations, Strategy, and Technology: Pursuing the Competitive Edge*--the long-awaited follow-up to the highly successful classic, *Restoring Our Competitive Edge*--Bob Hayes, Gary Pisano, Dave Upton, and Steve Wheelwright take a fresh look at the foundations of corporate success. This book addresses the basic principles that guide the development of a powerful operations organization, and describes how a company's operating and technological resources can be applied to create a sustainable competitive advantage in today's new (global and IT-intensive) economy. Achieving a

competitive advantage through superior operations is what the authors refer to as the operations edge. <u>Operations Management</u>	<u>PDF eBook</u> Kogan Page Publishers This text presents both a logical path through the activities of operations management and an	understanding of the strategic context in which operations managers work. It features worked examples of techniques discussed in the text.
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