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The Case Manager's Handbook

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The Case for Health Care Reform Oxford

University Press on Demand

Describes approaches to operational redesign and clinical process redesign and provides examples and case studies from the field, designed to assist health care professional in redesign. Part I examines operational redesign, with discussion of the case for change, and structure and

team processes fo

Resource for the Healthcare Quality Professional Springer Science & Business Media

This book provides a systematic analysis of the law and practice of EU competition and trade in the pharmaceutical sector. Authored by leading private practitioners, economists, scholars and high-level officials at competition regulators, this work provides valuable insider knowledge on the application of law and policies to the pharmaceutical industry. The work contains extensive commentary on the

legislation and the latest case law and administrative precedents in this sector, at both EU and national level, including certain significant jurisdictions (e.g., the US, China). Coverage of various key developments includes the recent pay-for-delay antitrust investigations, the perennial issues around parallel trade, and an examination of mergers among pharmaceutical companies and medical devices manufacturers. In addition to the legal analysis, it offers vital economic and business perspectives to ensure that the reader has the full range of tools with

which to prepare for cases and conduct transactions within the pharmaceutical industry.

Patient Rights in a Dangerous, Profit-Driven Health Care System Springer

The integration of technological innovations, such as In-Memory Analytics, Cloud Computing, Mobile Connectivity, and Social Media, with business practice can enable significant competitive advantage. In order to embrace recent challenges and changes in the governance of IT strategies, SAP and its think tank - the Business Transformation Academy (BTA) - have jointly developed the Digital Capability Framework (DCF). Digital Enterprise Transformation: A Business-Driven Approach to Leveraging Innovative IT by Axel Uhl and Lars Alexander Gollenia outlines the DCF which comprises six specific capabilities: Innovation Management, Transformation Management, IT Excellence, Customer Centricity, Effective Knowledge Worker, and Operational Excellence. In cooperation with the University of Applied Sciences and Arts Northwestern Switzerland, University of St. Gallen (Switzerland), Queensland University of Technology

(Australia), University of Liechtenstein (Principality of Liechtenstein), and Karlsruhe Institute of Technology (Germany), SAP and the BTA have been validating each capability and the corresponding maturity models based on analyzing several 'lighthouse' case studies comprising: SAMSUNG, IBM, Finanz Informatik, The Walt Disney Company, Google Inc., HILTI AG. Digital Enterprise Transformation presents how these companies take advantage of innovative IT and how they develop their digital capabilities. On top the authors also develop and present a range of novel yet hands-on Digital Use Cases for a number of different industries which have emerged from innovative technological trends such as: Big Data, Cloud Computing, 3D Printing and Internet of Things.

Managing Health Care Business

Strategy International Monetary Fund
The 6th edition of this established text is streamlined to a more manageable format, with the Appendices moved to the web-site and a significant shortening of the main text. There is a greater focus on the global analysis of industry and competition; and analysis of the internal

environment. In consultation with feedback from their adopters, the authors have concentrated on the fundamentals of strategy analysis and the underlying sources of profit. This reflects waning interest among senior executives in the pursuit of short-term shareholder value. As ever students are provided with the guidance they need to strategic planning, analysis of the health services environment (internal and external) and lessons on implementation; with additional discussion of organizational capability, deeper treatment of sustainability and corporate social responsibility and more coverage of the sources of organizational inertia and competency traps. This edition is rich in new examples from real-world health care organizations. Chapters are brought to life by the 'Introductory Incidents', 'Learning Objectives', 'Perspectives', 'Strategy Capsules', useful chapter summaries; and questions for class discussion. All cases and examples have been updated or replaced. In this edition the teaching materials and web supplements have been greatly enhanced, with power-point slides, to give lecturers a unique resource.

21st Century Perspectives of Asia

Jones & Bartlett Learning

This popular book is written by leading experts in the field and covers all the key aspects of healthcare management. Written with healthcare managers, professionals and students in mind, it provides an accessible and evidence-based guide to healthcare systems, services, organizations and management. Key areas covered include: • Structure and delivery of healthcare services in the international context, including mental health, acute care, primary care, chronic disease and integrated care • Allocating resources for healthcare: setting and managing priorities • Health technologies, research and innovation • Global health policy: governing health systems across borders • Patient and public involvement in healthcare • Healthcare governance and performance This third edition has been significantly rewritten, with 10 new contributors and a new chapter structure designed to better support learning, practical application and further study. In addition, there is a more international focus and each chapter includes new case studies giving global examples of health

systems and services, new and updated learning activities to encourage application to your own organization, and a range of links to useful online resources. Healthcare Management is essential research-based reading for students, teachers and healthcare professionals involved in management, research and health policy making. "Walshe and Smith have assembled an invaluable introduction to healthcare management and health systems. With their fellow authors, they provide a comprehensive review of a range of issues related to the funding and provision of care, and how services are organised and managed. Now in its third edition, Healthcare Management has been updated and revised to meet the needs of teachers and students alike." Professor Chris Ham, Chief Executive, The King's Fund, UK "This book covers the main areas of knowledge which managers need, and gives tools for thinking and empirical examples relevant to current challenges. Evidence based management might not always be possible, but this book gives a way for a manager to become research-informed and therefore more effective. This third edition of the book is even more

relevant internationally and improved to help readers apply the ideas to their situation." Professor John Øvretveit, Director of Research, LIME/MMC, The Karolinska Institute, Sweden "No-one learns to be a manager in a classroom or from a book, but books that take this disclaimer as their starting point are indispensable. Walshe and Smith (and their fellow authors) invite their audience (healthcare managers, healthcare policy makers and postgraduate students, taking courses in healthcare management) to critically combine experiential learning with academic learning and to acquire knowledge from both practice and theory. By doing so, they have found the third way between the advocates of evidence-based management and their critics." Dr. Jan-Kees Helderma, Associate Professor in Public Administration, Institute for Management Research, Radboud University, Nijmegen, the Netherlands [Security and Privacy Aspects](#) Springer This classic resource offers complete coverage of nursing case management - from theoretical background and historical perspective to practical applications and how the field is changing to meet the

challenges of today's health care environment. It focuses on the implementation of various case management models used throughout the United States and abroad. Key topics include the impact of public policy on health care; understanding the effects of health care reimbursement and its application at the patient level; throughput and capacity management; the impact of the revenue cycle; compliance and regulatory issues; and principles needed to improve case manager-client interaction. This helpful resource is designed to help nurse case managers assess their organization's readiness for case management, prepare and implement a plan to achieve necessary improvements and evaluate the plan's success. Includes numerous proven case management models currently being used in institutions across the country

Organized to take the nursing case manager on a journey from the historical development of nursing case management to the successful implementation of a case management program Offers detailed guidance for planning, implementing, and evaluating a case management program

Outlines the planning process with information on key topics such as analysis of the organization, the role of the organization's members, selection criteria for new case managers, case management education, credentialing, and partnerships

Features guidelines for implementing a case management program with information on ethical issues, technology, compliance, and regulatory issues

Addresses the evaluation component of developing and implementing a case management program by presenting information on outcomes, research, documentation, continuous quality improvement, measuring cost effectiveness, care continuum, and evidence-based practice

Presents acute care and community based models of case management

Highlights the evolution of collaborative models of case management, addressing key elements of joint decision-making, shared accountability, and interdisciplinary systems of care

Addresses health care delivery through case management and public policy by presenting current legislative issues and their affect on both health care reimbursement and the application of care

at the patient level

Presents the insights, experiences, and advice of nursing administrators who have researched and successfully implemented nursing case management programs in various facilities

A new chapter, Telehealth Applications for Case Management, introduces the concept of telehealth; provides examples of telehealth usage in women's health, chronic disease management, and mental health; and summarizes the evidence that supports telehealth and identifies existing issues and challenges.

Case Management: Life at the Intersection of Margin and Mission, is a new chapter that highlights strategies case managers and others can use to optimize their organizations' financial outcomes while simultaneously improving clinical outcomes for their patients. It emphasizes the work of case managers in the financial arena of health care, including revenue cycle management.

A new chapter, Maximizing Reimbursement through Accurate Documentation and Coding, provides tips and strategies on maximizing reimbursement by designing and implementing programs focused on improving the physician's documentation.

Effective Management Tools for Case Management Leaders: Strategy Maps and Balanced Scorecards, A Case Study is a new chapter that discusses strategy maps and balanced scorecards and their role in transforming an organization's mission and strategy into a management system and a comprehensive set of performance measures. Features updated information on HIPPA regulation (Health Insurance Portability and Accountability Act), patient safety and confidentiality issues, case management for Medicare patients, Medicare legislation, and utilization management.

The Health Care Case Jones & Bartlett Learning

America's health care system has become too complex and costly to continue business as usual. Best Care at Lower Cost explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the nation's economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and

better quality care at a lower cost. The costs of the system's current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009--roughly \$750 billion--was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. Best Care at Lower Cost emphasizes that a better use of data is a critical element of a continuously improving health system,

such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

Communities in Action National Academies Press

Written by renowned author Catherine Mullahy, *The Case Manager's Handbook, Fifth Edition* is the ultimate how-to guide for case managers. This practical resource helps case managers build fundamentals, study for the Certified Case Manager (CCM) exam, and most importantly,

advance their careers after the exam. Written for all professionals in all practice settings in case management, it uses real-life examples and an easy-to-read, conversational style to examine the case management process while presenting practical procedural information. An excellent daily reference and training guide for new case managers and seasoned professionals in various setting, *The Case Manager's Handbook, Fifth Edition* is the "go-to" resource for facing the day-to-day challenges of case management, especially as the nation navigates through the many changes introduced by the landmark Patient Protection and Affordable Care Act. Significantly updated and revised, it contains eight new chapters: * Hospital Case Management: Changing Roles and Transitions of Care * Patient Centered Medical Home, ACOs, Health Exchanges * Evidence-Based Practice * Public Sector Reimbursement * Predictive Modeling * Pain Management * Health Technology, Trends, and Implications for Case Managers * The Affordable Care Act of 2010: Implications for Case Managers Included with each new print book is an

Access Code for a Navigate Companion Website for students with objectives, multiple choice questions, and bonus appendices.

Nursing Case Management John Wiley & Sons
Computational Intelligence is comparatively a new field but it has made a tremendous progress in virtually every discipline right from engineering, science, business, management, aviation to healthcare. Computational intelligence already has a solid track-record of applications to healthcare, of which this book is a continuation. We would like to refer the reader to the excellent previous volumes in this series on computational intelligence in healthcare [1-3]. This book is aimed at providing the most recent advances and state of the art in the practical applications of computational intelligence paradigms in healthcare. It includes nineteen chapters on using various computational intelligence methods in healthcare such as intelligent agents and case-based reasoning. A number of fielded applications and case studies are presented. Highlighted are in particular novel computational approaches to the

semantic management of health information such as in the Web 2.0, mobile agents such as in portable devices, learning agents capable of adapting to diverse clinical settings through case-based reasoning, and statistical approaches in computational intelligence. This book is targeted towards scientists, application engineers, professors, health professionals, professors, and students. Background information on computational intelligence has been provided whenever necessary to facilitate the comprehension of a broad audience including healthcare practitioners.

[National Prevention Strategy: America's Plan for Better Health and Wellness](#)

Springer

Health Sciences & Professions

The People Speak : Transcripts from Regional Hearings, September-October 1990 John Wiley & Sons

This book gathers cutting-edge research and best practices relating to occupational risk and safety management, healthcare and ergonomics. It covers strategies for different types of industry, such as construction, food, chemical and healthcare. It gives a special emphasis on

challenges posed by automation, discussing solutions offered by technologies, and reporting on case studies carried out in different countries. Chapters are based on selected contributions to the 17th International Symposium on Occupational Safety and Hygiene (SHO 2021), held virtually on November 17–19, 2021, from Portugal. By reporting on different perspectives, such as the ones from managers, workers and OSH professionals, and covering timely issues, such as safety evaluation of human-robot collaboration, this book offers extensive information and a source of inspiration to OSH researchers, practitioners and organizations operating in both local and global contexts.

From Essentials to Advanced Practice Applications Elsevier Health Sciences

This edited volume focuses on research conducted in the area of healthcare systems management. Chapters are extensions of works presented at the International Conference on Management of Ergonomic Design, Industrial Safety and Healthcare Systems. The book addresses the need to have the knowledge of technological and resource management,

clinical performances and quality of healthcare delivery systems in order to make hospital systems well and adequately designed and operationally effective ensuring the quality of healthcare to patients. It is a useful resource for students, researchers, industrial professionals and design engineers.

A User's Guide Lippincott Williams & Wilkins

Statistics and evidence-based medicine are assessed in most postgraduate and undergraduate medical examinations and degrees in health sciences. All clinicians have to acquire skills in this area. This book aims to provide a brief overview of basic medical statistics and the numerical aspects of evidence-based medicine to give realistic worked examples to illustrate the interpretation of studies relevant to clinical practice and to allow examination practice. It aims to cover all major topics covered in the undergraduate and postgraduate examinations. Each chapter begins with an overview and summary of the main points followed by worked examples and exercises with full answers. It will be ideal for all postgraduate medical

examination candidates. Other clinicians and undergraduate students in medicine and health sciences will also find it useful.

Essentials of Health Care Finance

AuthorHouse

Poor healthcare quality is a public health emergency. The Institute of Medicine called the substantial gulf between the vision of ideal care and the reality of what most individuals receive a quality chasm. The Quality Solution enlightens, informs, and challenges professionals in public health, medicine, health administration, and health law to bridge this chasm and to participate in the transformation of the healthcare system through the science of healthcare quality-measurement and improvement. Through the contributions of a knowledgeable and experienced panel of authors, The Quality Solution profiles initiatives of the key healthcare stakeholders--consumers, payers, healthcare providers, and employers--and how they can work together to improve healthcare quality.

Cambridge Yearbook of European Legal Studies, Vol 10, 2007-2008 John Wiley & Sons

Spain is experiencing sustained economic

and social disparities in several areas. Social spending policies have a heightened responsibility to respond but are challenged by high public debt and pressures from an aging society. This study takes stock of the level and effectiveness of public social expenditure from a cross-country and macroeconomic view, complementing recent targeted spending reviews. The results suggest that social protection spending should aim to improve redistribution through better targeting the most vulnerable while more effective education and active labor market policies should aim to create more equal opportunities and income prospects. In some areas more fiscal resources are needed. But social spending alone cannot reduce inequality, and efforts also should be directed toward making the labor market more inclusive.

Transforming Health Care Through Information: Case Studies Jones & Bartlett Publishers

This edited collection brings together a diverse set of original research and review articles that contribute towards a unified objective of redesigning the future health workforce. Our fundamental premise is

that the future health workforce needs to be more closely aligned to population needs and be able to address emerging challenges of the 21st century. • The collection includes 13 articles (11 original research; 2 review) from nine countries. • Original research articles that contributed to this special issue came from Australia, Brazil, Canada, China, Japan, South Korea, Sweden, the United Kingdom and the United States of America. • The collection features a range of health professionals including medical, dental, nursing, allied health, social work, and health management workforce. This unique piece of scholarship adds to ongoing global efforts on health workforce integration, universal health coverage, and creating sustainable and people-centric health systems

A Sea of Broken Hearts Jones & Bartlett Publishers

The purpose of this book is to help achieve a better integration between the work of researchers and practitioners in a single medium for capturing state-of-the-art IoT solutions in healthcare applications to address how to improve the proficiency of wireless sensor networks (WSNs) in

healthcare. It explores possible automated solutions in everyday life, including the structures of healthcare systems built to handle large amounts of data, thereby improving clinical decisions; which is why this book will prove invaluable to professionals who want to increase their understanding of recent challenges in the IoT-enabled healthcare domain. The 14 chapters address various aspects of the IoT system, such as design challenges, theory, various protocols, and implementation issues, and also include several case studies. *Smart Healthcare System: Security and Privacy Aspects* covers the introduction, development, and applications of smart healthcare models that represent the current state-of-the-art of various domains. The primary focus will be on theory, algorithms, and their implementation targeted at real-world problems. It will deal with different applications to give the practitioner a flavor of how IoT architectures are designed and introduced into various situations. More particularly, this volume consists of 14 chapters contributed by authors well-versed in the subject who are devoted to reporting the latest findings on

smart healthcare system design.

Managerial Epidemiology for Health Care Organizations Jones & Bartlett Learning

Learn how to improve the quality of health care offered by your institution using data you already have *Improving Health Care Quality: Case Studies with JMP®* teaches readers how to systematically identify problems, collect and interpret data, and solve issues in the real world. Relying on JMP® software, the authors walk readers through the process of applying quality improvement techniques to real-life health care problems. The case studies provided in the book vary significantly and provide a wide-ranging view of the application of quality improvement techniques in the health care field. Studies regarding length of stay of diabetes patients to benchmarking the costs of hip replacement all serve to illuminate and explain the underlying concepts of statistical analysis. The authors break each case study down into several sections, including: Background and Task Data and Data Management Analysis Summary Concepts and Tools Exercises and Discussion Questions Each section

reinforces the lessons learned in each case study and helps the reader learn to apply statistical data to their own health care quality problems.

The Fragmentation of U.S. Health Care McGraw-Hill Education (UK)

For comprehensive guidance on creating quality structures that support patient/provider collaboration, cost-effective solutions, and safe, efficient care, get the fully updated *HQ Solutions*, an official publication of the National Association for Healthcare Quality (NAHQ). Written by HQ experts and applicable to all practice settings, this essential resource offers healthcare quality professionals the theoretical and practical basis for safe, reliable, cost-effective care, including the use of state-of-the-art tools for measuring, monitoring, selecting, and managing data. Invaluable for preparing for the Certified Professional in Healthcare Quality® (CPHQ) certification exam, this is an optimal healthcare quality professional's resource. Create a safer, more efficient care environment, with proven quality improvement practices ... NEW quality and safety tools and techniques adaptable to any care setting NEW and updated content

on recent changes in U.S. healthcare quality requirements, legislation, and reform NEW content on core skills and methods of organizational leadership, patient safety, performance and process improvement, and health data analytics Key resource for HQ principles and practices—vital for healthcare quality professionals including nurses, instructors, researchers, consultants, and clinicians in all practice settings, including home care, hospices, skilled nursing facilities, rehab, and ambulatory care, as well as healthcare organizations, healthcare boards, and government agencies Organizational Leadership Leadership fundamentals and principles, quality and safety infrastructure, strategic planning, and change management Real-life scenarios solved with proven leadership formulas and evidence-based solutions Performance measures, key performance and quality indicators, and performance improvement models Accreditation, Regulation, and Continuous Readiness Impact of regulations on healthcare quality and safety Continuous readiness activities Organizational assessment, survey procedures, and more Health Data

Analytics Foundations of a solid data management system Tools, approaches, and application of data management systems, data collection, interpretation, and reporting Analysis tools and basic statistical techniques and methods Patient Safety Practical tools for safety assessment, planning, implementation, and evaluation Components of a safety culture Effective risk management strategies Performance, Safety, and Process Improvement Key principles and

practices Critical pathways, effective team building, decision support, benchmarking IOM imperatives, analysis and interpretation of data, decision-support tools, and more

Workflow Modeling Assistance by Case-based Reasoning Jones & Bartlett Learning

"A cornerstone resource for students and practitioners of health care management who need an authoritative introduction to epidemiological principles, how epidemiology is practiced today, and the

most up-to-date applications of epidemiology in planning, evaluating, and managing health care for populations. This fully revised third edition features brand-new coverage on reimbursement approaches and managing infection outbreaks, as well as updated case studies. Most importantly, it provides dependable information on everything you need to know about Patient Protection and Affordable Care Act and the incorporation of ICD-10"--

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